

Use-case Description

Van Lang Admissions

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# INTRODUCTION

## Purpose

* This document is description about vision and scope of Van Lang Admissions project. It shows the vision what BSS – Team wants to toward and the scope of project for BSS – Team doesn’t exceed the limit of project.

## Audience

* The main audiences of this document are: Mentor, Base Steps Solution Team and customer.

# Use case Descriptions

## Manage news

### View news

|  |  |  |  |
| --- | --- | --- | --- |
| Use case ID | UC-MN-01 | | |
| Name of use case | View News | | |
| Creator | Tai Nguyen | Person updated | Khoi Nguyen |
| Creation date | 4/12/2016 | Date updated | 18/5/2017 |
| Primary actor | Content Admin, Editor, Education staff, Users | | |
| Brief description | Content Admin, Editor, Education staff, Users view news in the website | | |
| Trigger | Content Admin, Editor, Education staff, Users access website | | |
| Pre-conditions | The system must be connected to the internet. | | |
| Main success flow | MF1 : Users in webpage   1. choose news which need view 2. System get data from database 3. System show detail of that news 4. End of use case   MF2 : Content Admin, Editor, Education staff in CMS page   1. Content Admin, Editor, Education staff click button “Manage News” & click button “View News” 2. System show “View News” GUI 3. Content Admin, Editor, Education staff choose news which need view 4. System get data from database 5. System show detail of that news 6. End of use case | | |
| Alternative flows | AF1 : Content Admin, Editor, Education staff cancle view news ( After step 2 )   1. Content Admin, Editor, Education staff click another function | | |
| Exception flows | N/A | | |
| Post-conditions | Successful: user can view a news. | | |
| Priority | High | | |
| Relationships | N/A | | |
| Frequency of use | Always | | |
| Business rules | N/A | | |
| Special requirement | N/A | | |

### Post news

|  |  |  |  |
| --- | --- | --- | --- |
| Use case ID | UC-MN-02 | | |
| Name of use case | Post News | | |
| Creator | Tai Nguyen | Person updated | Khoi Nguyen |
| Creation date | 4/12/2016 | Date updated | 18/5/2017 |
| Primary actor | Content Admin | | |
| Brief description | Content Admin post new approved | | |
| Pre-conditions | Content Admin must login & access CMS page  The system must be connected to the internet | | |
| Main success flow | 1. Content Admin clicks button “Manage News” & click button “View News” 2. System shows “View News” GUI 3. Content Admin choose news & check “Post/Deactive” 4. System save data into database 5. System notify “Post successfully” 6. End of use-case | | |
| Sub flows | N/A | | |
| Alternative flows | AF1 : Content Admin cancle post news ( After step 2 )  3.Content Admin click another function | | |
| Exception flows | N/A | | |
| Trigger | Content Admin clicks button “View News” | | |
| Relationships | N/A | | |
| Post-conditions | Successful: Content Admin post a news successfully | | |
| Priority | High | | |
| Frequency of use | Usually | | |
| Business rules | N/A | | |
| Special requirement | N/A | | |

### View draft

|  |  |  |  |
| --- | --- | --- | --- |
| Use case ID | UC-MN-03 | | |
| Name of use case | View Draft | | |
| Creator | Tai Nguyen | Person updated | Khoi Nguyen |
| Creation date | 4/12/2016 | Date updated | 18/5/2017 |
| Primary actor | Content Admin, Editor, Education staff | | |
| Brief description | Content Admin, Editor, Education staff view draft | | |
| Pre-conditions | Content Admin, Editor, Education staff must login & access CMS page  The system must be connected to the internet | | |
| Main success flow | 1. Content Admin, Editor, Education staff click button “Manage News” & click button “View Draft” 2. System show “View Draft” GUI 3. Content Admin, Editor, Education staff choose draft which need view 4. System show detail of that draft 5. End of use case | | |
| Sub flows |  | | |
| Alternative flows | AF1 : Content Admin, Editor, Education staff cancle view draft ( After step 2 )  3. Content Admin, Editor, Education staff click another function | | |
| Exception flows | N/A | | |
| Trigger | Content Admin, Editor, Education staff must access website | | |
| Relationships | N/A | | |
| Post-conditions | Successful: Content Admin, Editor, Education staff can view a draft successfully. | | |
| Priority | High | | |
| Frequency of use | Sometimes | | |
| Business rules | N/A | | |
| Special requirement | N/A | | |

### Edit draft

|  |  |  |  |
| --- | --- | --- | --- |
| Use case ID | UC-MN-04 | | |
| Name of use case | Edit draft | | |
| Creator | Tai Nguyen | Person updated | Khoi Nguyen |
| Creation date | 4/12/2016 | Date updated | 18/5/2017 |
| Primary actor | Content Admin, Editor, Education staff | | |
| Brief description | Content Admin, Editor, Education staff edit draft | | |
| Pre-conditions | Content Admin, Editor, Education staff must login & access CMS page  The system must be connected to the internet | | |
| Main success flow | 1. Content Admin, Editor, Education staff click button “Manage News” & click button “View Draft” 2. System show “View Draft” GUI 3. Content Admin, Editor, Education staff choose draft that to edit & click button “Edit” 4. System shows edit draft GUI 5. Admin, Editor, Education staff edit information. 6. Admin, Editor, Education staff click button “Edit Draft” 7. System update information into database 8. System notify “Edit successfully” 9. End of use case. | | |
| Sub flows | N/A | | |
| Alternative flows | AF1 : Content Admin, Editor, Education staff cancle view draft ( After step 2 )   1. Content Admin, Editor, Education staff click another function | | |
| Exception flows | N/A | | |
| Trigger | Admin, Editor, Education staff click button “Edit” | | |
| Relationships | N/A | | |
| Post-conditions | Successful: Admin, Editor, Education staff edit a draft successfully | | |
| Priority | High | | |
| Frequency of use | Sometimes | | |
| Business rules | N/A | | |
| Special requirement | N/A | | |

### Delete draft

|  |  |  |  |
| --- | --- | --- | --- |
| Use case ID | UC-MN-05 | | |
| Name of use case | Delete Draft | | |
| Creator | Tai Nguyen | Person updated | Khoi Nguyen |
| Creation date | 4/12/2016 | Date updated | 18/5/2017 |
| Primary actor | Content Admin, Editor, Education staff | | |
| Brief description | Content Admin, Editor, Education staff delete draft of the post | | |
| Pre-conditions | Content Admin, Editor, Education staff must login & access CMS page  The system must be connected to the internet | | |
| Main success flow | 1. Content Admin, Editor, Education staff click button “Manage Draft” & click button “View Draft” 2. System show “View Draft” GUI 3. Content Admin, Editor, Education staff choose draft which need delete 4. Content Admin, Editor, Education staff click button “Delete” 5. System show alert dialog “Ok | Cancel” 6. Admin, Editor, Education staff click “Ok” 7. System delete information of draft 8. System update information into database 9. System notify “Delete success” 10. End of use case. | | |
| Sub flows |  | | |
| Alternative flows | AF1: Content Admin, Editor, Education staff click choose “Cancel” (after step 2)  3. System back to current page | | |
| Exception flows | N/A | | |
| Trigger | Content Admin, Editor, Education staff click button “Delete” | | |
| Relationships | N/A | | |
| Post-conditions | Successful: Content Admin, Editor, Education staff delete a draft successful | | |
| Priority | High | | |
| Frequency of use | Sometimes | | |
| Business rules | N/A | | |
| Special requirement | N/A | | |

### Transfer

|  |  |  |  |
| --- | --- | --- | --- |
| Use case ID | UC-MN-06 | | |
| Name of use case | Transfer Draft | | |
| Creator | Tai Nguyen | Person updated | Khoi Nguyen |
| Creation date | 4/12/2016 | Date updated | 18/5/2017 |
| Primary actor | Content Admin, Editor, Education staff | | |
| Brief description | Content Admin, Editor, Education staff transfer the news to approve/edit | | |
| Pre-conditions | Content Admin, Editor, Education staff must login & access CMS page  The system must be connected to the internet | | |
| Main success flow | MF1 : Content Admin/Education staff transfer draft to Editor to edit   1. Content Admin,Education staff click button “Manage Draft” & click button “View Draft” 2. System show “View Draft” GUI 3. Content Admin, Education staff choose a draft which need transfer. 4. Content Admin, Education staff click button “Transfer” 5. System show a list Editor. 6. Content Admin, Education staff choose somebody which need transfer. 7. Content Admin, Editor, Education staff click button “Save” 8. System transfer that draft to Editor is chosen. 9. End of use case   MF2: Editor transfer draft to Content Admin approve   1. Editor click button “Manage Draft” & click button “View Draft” 2. System show “View Draft” GUI 3. Editor choose a draft which need transfer. 4. Editor click button “Transfer” 5. System transfer that draft to Content Admin 6. End of usecase | | |
| Sub flows | N/A | | |
| Alternative flows | AF1 : Content Admin, Editor, Education staff cancle transfer draft ( After step 3 )   1. Content Admin, Editor, Education staff click another function | | |
| Exception flows | EF1: Content Admin, Education staff don’t choose a Editor (after step 7)  8. System show alert: “Please choose a member”.  9. System back to current page | | |
| Trigger | Content Admin, Editor, Education staff click button “Transfer” | | |
| Relationships | N/A | | |
| Post-conditions | Successful: Content Admin, Editor, Education staff can transfer a draft. | | |
| Priority | High | | |
| Frequency of use | Usually | | |
| Business rules | Editor only transfer to Content Admin  Content Admin/Education staff can choose editor to transfer | | |
| Special requirement | N/A | | |

### Approve

|  |  |  |  |
| --- | --- | --- | --- |
| Use case ID | UC-MN-07 | | |
| Name of use case | Approve draft | | |
| Creator | Tai Nguyen | Person updated | Khoi Nguyen |
| Creation date | 4/12/2016 | Date updated | 18/5/2017 |
| Primary actor | Content Admin | | |
| Brief description | Content Admin approve the post from who transfer | | |
| Pre-conditions | Content Admin must login & access CMS page  System must be connected to the internet | | |
| Main success flow | 1. Content Admin click button “Manage Draft” & click button “View Draft” 2. System show “View Draft” GUI 3. Content Admin choose a draft which need approve. 4. Content Admin click button “Approve” 5. System change status of draft into database. 6. End of use case | | |
| Sub flows | N/A | | |
| Alternative flows | AF1 : Content Admin, Editor, Education staff cancle transfer draft ( After step 3 )   1. Content Admin, Editor, Education staff click another function | | |
| Exception flows | N/A | | |
| Trigger | Content Admin click button “Approve” | | |
| Relationships | Funtion “View News” | | |
| Post-conditions | Successful: Content Admin can approve a draft. | | |
| Priority | High | | |
| Frequency of use | Usually | | |
| Business rules | N/A | | |
| Special requirement | N/A | | |

### Deactivate

|  |  |  |  |
| --- | --- | --- | --- |
| Use case ID | UC-MN-08 | | |
| Name of use case | Deactivate draft | | |
| Creator | Tai Nguyen | Person updated | Khoi Nguyen |
| Creation date | 4/12/2016 | Date updated | 18/5/2017 |
| Primary actor | Content Admin | | |
| Brief description | Content Admin deactivate news that posted to website | | |
| Pre-conditions | Content Admin must login & access CMS page  System must have news  The system must be connected to the internet | | |
| Main success flow | 1. Content Admin clicks button “Manage News” & click button “View News” 2. System shows “View News” GUI 3. Content Admin choose news & check “Post/Deactive” 4. System save data into database 5. System notify “Deactive successfully” 6. End of use-case | | |
| Sub flows | N/A | | |
| Alternative flows | AF1 : Content Admin cancle deactive news ( After step 2 )  3.Content Admin click another function | | |
| Exception flows | N/A | | |
| Trigger | Content Admin click button “View News” | | |
| Relationships | N/A | | |
| Post-conditions | Successful: Content Admin can deactivate a news. | | |
| Priority | High | | |
| Frequency of use | Sometimes | | |
| Business rules | N/A | | |
| Special requirement | N/A | | |

### Search News

|  |  |  |  |
| --- | --- | --- | --- |
| Use case ID | UC-MN-09 | | |
| Name of use case | Search news | | |
| Creator | Tai Nguyen | Person updated | Khoi Nguyen |
| Creation date | 4/12/2016 | Date updated | 18/5/2017 |
| Primary actor | Content Admin, Editor, Education staff, User | | |
| Brief description | Content Admin, Editor, Education staff, User search the news which they want to view | | |
| Pre-conditions | Content Admin, Editor, Education staff must login & access CMS page  User must access website  The system must be connected to the internet | | |
| Main success flow | MF1 : User search news in website   1. User input information need to search 2. User click button “Search” 3. System show related information 4. End of use case   MF2 : Content Admin , Editor , Education staff search news in CMS page   1. Admin, Editor, Education staff input information need to search 2. Admin, Editor, Education staff click button “Search” 3. System show related information 4. End of use case | | |
| Sub flows | N/A | | |
| Alternative flows | N/A | | |
| Exception flows | N/A | | |
| Trigger | Content Admin, Editor, Education staff, User click button “Search” | | |
| Relationships | N/A | | |
| Post-conditions | Successful: Content Admin, Editor, Education staff, User can search information. | | |
| Priority | High | | |
| Frequency of use | Usually | | |
| Business rules | N/A | | |
| Special requirement | N/A | | |

### Unpush News

|  |  |  |  |
| --- | --- | --- | --- |
| Use case ID | UC-MN-11 | | |
| Name of use case | Unpush news | | |
| Creator | Tai Nguyen | Person updated | Khoi Nguyen |
| Creation date | 4/12/2016 | Date updated | 18/5/2017 |
| Primary actor | Content Admin | | |
| Brief description | Content Admin unpush the top news in homepage | | |
| Pre-conditions | Content Admin must login & access CMS page  The system must be connected to the database | | |
| Main success flow | 1. Content Admin clicks button “Manage News” & click button “View News” 2. System shows “View News” GUI 3. Content Admin choose news & check “Push/Unpush” 4. System unpush that news. 5. System update database 6. End of use case | | |
| Sub flows | N/A | | |
| Alternative flows | AF1 : Content Admin cancle unpush news ( After step 2 )  3.Content Admin click another function | | |
| Exception flows | N/A | | |
| Trigger | Content Admin click button “Unpush” | | |
| Relationships | N/A | | |
| Post-conditions | Successful: Content Admin can unpush news successfully | | |
| Priority | High | | |
| Frequency of use | Sometimes | | |
| Business rules | N/A | | |
| Special requirement | N/A | | |

### Push News

|  |  |  |  |
| --- | --- | --- | --- |
| Use case ID | UC-MN-11 | | |
| Name of use case | Push news | | |
| Creator | Tai Nguyen | Person updated | Khoi Nguyen |
| Creation date | 4/12/2016 | Date updated | 18/5/2017 |
| Primary actor | Content Admin | | |
| Brief description | Content Admin push the news to the top in homepage | | |
| Pre-conditions | Content Admin must login & access CMS page  The system must be connected to the database | | |
| Main success flow | 1. Content Admin clicks button “Manage News” & click button “View News” 2. System shows “View News” GUI 3. Content Admin choose news & check “Push/Unpush” 4. System push that news. 5. System update database 6. End of use case | | |
| Sub flows | N/A | | |
| Alternative flows | AF1 : Content Admin cancle push news ( After step 2 )  3.Content Admin click another function | | |
| Exception flows | N/A | | |
| Trigger | Content Admin click button “Push” | | |
| Relationships | N/A | | |
| Post-conditions | Successful: Content Admin can push news successfully | | |
| Priority | High | | |
| Frequency of use | Usually | | |
| Business rules | N/A | | |
| Special requirement | N/A | | |

### Create Draft

|  |  |  |  |
| --- | --- | --- | --- |
| UC-MN-12 Create Draft | | | |
| Creator: | Minh Doan | Person Update: | Khoi Nguyen |
| Creation date: | 16/1/2017 | Date Update: | 18/5/2017 |
| Description: | Content Admin, Editor, Education Staff create the news. | | |
| Users: | Content Admin, Education Staff, Editor | | |
| Trigger: | Content Admin, Editor, Education Staff click create news | | |
| Pre-Conditions: | * Content Admin, Editor, Education Staff must login & access to CMS page. * User is being in the “Manage News” GUI | | |
| Post-Conditions: | Success: News is created successfully. | | |
| Main success flow: | 1. Content Admin, Editor, Education Staff clicks create news. 2. System shows “Create News” GUI. 3. Content Admin, Editor, Education Staff inputs information of news include  * Title * Short description * Select categories * Content  1. Content Admin, Editor, Education Staff clicks “Create Draft”. 2. System checks the adequacy of information. 3. System notifies: “Create news successfully”. 4. End of use-case | | |
| Alternate Flow: | AF1: Content Admin, Editor , Education staff cancle create draft (after step 3)   1. Content Admin, Editor , Education staff click another funtion | | |
| Exception Flows: | EF1: Content Admin, Editor, Education Staff didn’t input enough the needed information (after step 5).   1. System notifies: “Information is not enough”. 2. Content Admin, Editor, Education Staff clicks “OK”. 3. System shows “Create News” GUI. | | |
| Priority | High | | |
| Frequency of use | Usually | | |
| Business Rules | N/A | | |
| Mock up | N/A | | |

### Share news

|  |  |  |  |
| --- | --- | --- | --- |
| UC-MN-13 Share News | | | |
| Creator: | Minh Doan | Person Update: | Khoi Nguyen |
| Creation date: | 16/1/2017 | Date Update: | 18/5/2017 |
| Description: | User share news to Facebook/Twitter/Google+ | | |
| Users: | User, Facebook SDK | | |
| Trigger: | User click button share | | |
| Pre-Conditions: | User must have account Facebook/Twitter/Google+ …  System must be connected to internet | | |
| Post-Conditions: | Success: News is shared successfully. | | |
| Main success flow: | * + - 1. User click button “Share”       2. System call Facebook/Twitter/Google+ SDK       3. Facebook require User login       4. Facebook show “Share” UI       5. User click button “Share” on Facebook/Twitter/Google+       6. News appear on user’s Facebook/Twitter/Google+ End of use case | | |
| Alternate Flow: | AF1: User cancle share news (after step 3)   1. User click button “Cancel”. 2. System back to current page. | | |
| Exception Flows: | N/A | | |
| Priority | Normal | | |
| Frequency of use | Usually | | |
| Business Rules | N/A | | |
| Mock up | N/A | | |

## Manage Question

### Send questions

|  |  |  |  |
| --- | --- | --- | --- |
| **UC-MQA-01: Send questions** | | | |
| Creator: | Khoi Nguyen | Person Update: | Khoi Nguyen |
| Creation date: | 5/12/2016 | Date Update: | 18/5/2017 |
| Brief Description: | User send the question | | |
| Primary Actors: | User | | |
| Trigger: | User click “Hỏi Đáp” button | | |
| Pre-Conditions: | User access website | | |
| Post-Conditions: | Success: User send question successfully | | |
| Main success flow: | 1. System show “Hỏi đáp” page 2. User click button “Đặt câu hỏi” 3. System show question form 4. User fill information into question form include :  * Tên * Email * Nội dung  1. User click button “Gửi” 2. System check input. 3. System save data into database 4. System notify “Send successfully” 5. End of use case | | |
| Alternate Flow: | AF1: User cancel send question (after step 2)   1. User click button “Cancel” 2. System show “Hỏi đáp” page | | |
| Exception Flows: | EF1: User fill invalid information (after step 4)  4.System notify: “Vui lòng điền trường này!”  5.System focus on wrong field. | | |
| Relationships: | N/A | | |
| Business Rules: | Email: have correct format ( @... ) | | |
| Priority: | Medium | | |
| Frequency of use: | Medium | | |
| Special Requirements: | N/A | | |

### Answer questions

|  |  |  |  |
| --- | --- | --- | --- |
| **UC-MQA-02: Answer questions** | | | |
| Creator: | Khoi Nguyen | Person Update: | Khoi Nguyen |
| Creation date: | 5/12/2016 | Date Update: | 18/5/2017 |
| Brief Description: | Content Admin, Editor, Education staff answer the question, Mail server send answer to User | | |
| Primary Actors: | Content Admin, Editor, Education staff, Mail server | | |
| Trigger: | Content Admin, Editor, Education staff click “Manage FAQ” button | | |
| Pre-Conditions: | Content Admin, Editor, Education staff must login & access CMS page  Mail server must active  User must have email | | |
| Post-Conditions: | Success: Answer has been sent to User successfully | | |
| Main success flow: | 1. Content Admin, Editor, Education staff choose question to answer 2. System display answer form include:  * Question * To * Message  1. Content Admin, Editor, Education staff write answer 2. Content Admin, Editor, Education staff click button “Send” 3. System call Mail server send answer to User 4. System save answer into database 5. System notify “Send answer successfully” 6. End of use case. | | |
| Alternate Flow: | AF1: Content Admin, Editor , Education staff cancel send answer (after step 3)   1. Content Admin, Editor, Education staff click another function | | |
| Exception Flows: | N/A | | |
| Relationships: | Include View Question function | | |
| Business Rules: | N/A | | |
| Priority: | Medium | | |
| Frequency of use: | Medium | | |
| Special Requirements: | N/A | | |

### View questions

|  |  |  |  |
| --- | --- | --- | --- |
| **UC-MQA-03: View questions** | | | |
| Creator: | Khoi Nguyen | Person Update: | Khoi Nguyen |
| Creation date: | 5/12/2016 | Date Update: | 18/5/2017 |
| Brief Description: | Content Admin, Education staff view question in CMS page( No answer / Answered )  Editor view question in CMS page ( no answer )  User view Frequently Asked Questions in website | | |
| Primary Actors: | Content Admin, Editor, Education staff, User | | |
| Trigger: | Content Admin, Editor, Education staff choose “Manage FAQ” button  User click “Hỏi Đáp” button | | |
| Pre-Conditions: | System must have questions  Content Admin , Education staff , Editor must login & access CMS page | | |
| Post-Conditions: | Success: Content Admin, Education staff view question successfully  User view questions have been answered successfully. | | |
| Main success flow: | MF1 : Content Admin , Education staff view question ( No answer / Answered )   1. System display “FAQ” page 2. Content Admin, Education staff choose question that they want to view 3. End of use case   MF2 : Editor view question ( No answer )   1. System display “FAQ” page 2. Editor choose question that they want to view 3. End of use case   MF3 : User view Frequently Asked Questions in website   1. System display “FAQ” page 2. User choose & click on question that they want to view 3. System show the answer below 4. End of use case | | |
| Alternate Flow: | N/A | | |
| Exception Flows: | N/A | | |
| Relationships: | N/A | | |
| Business Rules: | N/A | | |
| Priority: | Medium | | |
| Frequency of use: | Medium | | |
| Special Requirements: | N/A | | |

### Approve questions

|  |  |  |  |
| --- | --- | --- | --- |
| **UC-MQA-04: Approve questions** | | | |
| Creator: | Khoi Nguyen | Person Update: | Khoi Nguyen |
| Creation date: | 5/12/2016 | Date Update: | 18/5/2017 |
| Brief Description: | Content Admin approve questions have been answered to show on website | | |
| Primary Actors: | Content Admin | | |
| Trigger: | Content Admin click “Approve Question” | | |
| Pre-Conditions: | Content Admin inside “Manage FAQ” page  Questions must have been answered | | |
| Post-Conditions: | Success: Content Admin approve question successfully | | |
| Main success flow: | 1. Content Admin choose “Manage FAQ” button  2. System display “Manage FAQ” page  3. Content Admin choose “Answered” button to see question answered  4. System show list of question answered.  5. Content Admin click button “Approve Question”  6. System update information into database  7. System notify “Approve success”  8. End of use case | | |
| Alternate Flow: | AF1: Content Admin cancel approve question (after step 4)  5.Content Admin click another funtion | | |
| Exception Flows: | N/A | | |
| Relationships: | Include View Question & Answer Question | | |
| Business Rules: | N/A | | |
| Priority: | High | | |
| Frequency of use: | Medium | | |
| Special Requirements: | N/A | | |

### Search questions

|  |  |  |  |
| --- | --- | --- | --- |
| **UC-MQA-05: Search questions** | | | |
| Creator: | Khoi Nguyen | Person Update: | Khoi Nguyen |
| Creation date: | 5/12/2016 | Date Update: | 18/5/2017 |
| Brief Description: | Content Admin, Editor, Education staff search question in CMS page  User search the question posted in website. | | |
| Primary Actors: | Content Admin, Editor, Education staff, User | | |
| Trigger: | Content Admin, Editor, Education staff click “Manage FAQ” button  User click “Hỏi đáp” button | | |
| Pre-Conditions: | Content Admin, Editor, Education staff in CMS page  User inside “Hỏi đáp” page | | |
| Post-Conditions: | Success: Content Admin, Editor, Education staff search question in CMS page successfully  User search question posted in list of frequently asked questions successfully | | |
| Main success flow: | MF1 : Content Admin, Editor, Education staff search question in CMS page  1. System display “Manage FAQ” page.  2. Content Admin, Editor, Education staff input key search into find box  3. Content Admin, Editor, Education staff click button “Search”  4. System select question match with key search  5. System display list of related question.  6. End of use case  MF2 : User search question in website  1. System display “Hỏi đáp” page.  2. User input key search into find box  3. User click button “Search”  4. System select question match with key search  5. System display list of related question.  6. End of use case | | |
| Alternate Flow: | None | | |
| Exception Flows: | EF1: Actors did not enter information (after step 1)  2. System display notify “Please enter information”  3. System still in “Q&A” page  EF2: System don’t have question match with key search (after step 3)  4. System notify “Question not found”  5. System show blank page | | |
| Relationships: | N/A | | |
| Business Rules: | N/A | | |
| Priority: | Low | | |
| Frequency of use: | Medium | | |
| Special Requirements: | N/A | | |